

* The Grievance Redressal Box is opened
 date
 → August 16th 2018 → Sep 15th 2018 → November 6th 2018
 → October 22nd 2018 → January 21st 2019

S.NO.	Month/year	Grievance
1	August 16 th 2018	Received Several Complaints on lack of proper drinking water facility and clean washrooms on campus
2.	September 15 th 2018	→ lack of proper Library facility → Students complained that they could not understand the following Subjects Computer Science, Managerial Economics and Chemistry → B.T.E students requested for more of Classroom teaching and reduce the Seminars & PPTS
3	October 22 nd 2018	→ Students requested to introduce NCC in the college and conduct sports and games regularly on the campus
4	November 15 th 2018	No complaints
5.	January 21 st 2019	→ Requested for introduction of NCC → Games and sports to be conducted throughout the year to prepare them for Yuvarangam
6	February 15 th 2019	Students → Requested for canteen facility → Students complained that they cannot understand Economics
7	March 15 th 2019	→ Students Complaint about the block drainage & lack of water facility in the bathroom
8.	April 30 th 2019	→ Received Thank 'u' notes for mid day meal 70 Staff the MCH Dumpyard adjacent to the Campus

→ February 15th 2019 → April 30th 2019
 → March 15th 2019

Action Taken	Remarks
The Principal instructed the office to ensure that drinking water is available everyday and the scavenger to clean the washroom daily	Action taken
→ The Principal College lacked funds and infrastructure. The Principal assured that it will be given top priority → The respective teacher of the Subjects were counselled to ensure that the students understand their teaching as the respective subjects.	In Process
→ Faculty was advised to reduce the no of Seminars and PPT presentation as the first Year students need to gradually adapt these teaching-learning methodly	Action taken.
→ Proposal sent to NCC Directorate → Physical Director was instructed to conduct sports and games.	In process
—	—
The college has sent proposals to establish NCC in the college campus (NCC Directorate) Physical director was instructed to conduct sports & games everyday	In Process Action taken
The principal assured that canteen facility will be provided in the second phase of the construction of the college building The Economics faculty was asked to conduct ^{take} classes regularly	In process
Principal assured that student council activity will be given top priority The local Corporation was contacted and he assured that they will look ^{take} into the matter	In process

* The Grievance Register
 → July 15th 2019
 → August 26th 2019

6
 S.NO Month/Year Grievance

1. July 15th 2019 The science students complaint that the afternoon shift was inconvenient as most of them stay in the hostel and they miss their lunch.

2. August 26th 2019. Students Requested for permission to have a teacher's day.

3. Sept 27th 2019 Students complained that SBI, Vidyanagar Branch was not collection Exam Fee for End Semester Exam Nov '19 due to shortage of staff.

4. December 4th 2019 The long pending grievance of teaching staff and students of not having proper washrooms on campus for men and women was finally resolved

7
 Action Taken

The class considered a list of hostels in which the students were staying and the Principal personally requested the hostel warden to pack lunch as the students have to be in the college by 12:30 P.M.

After discussion in staff council and assurance given by class representatives that Discipline will be maintained in view of interdiscipline during college Day 2018 - 2019, permission

Despite several talks with Branch Manager, she refused to facilitate the collection of fee of 1200+ students. The staff council was called and it was resolved that teacher/mentor of each class will collect the fees and deposit with office and when the office deposited approximately Rs 15 lakhs collected from students, thus enabling the students to pay the fee without any problem.

The plumbing work from the new building to the main drain pipe was left undone by contractor due insufficient funds. It was resolved in CPDC meeting to use CPDC funds to the tune of Rs 3 lakhs 15 thousand (Rs 3,15,000/-) and complete the plumbing and digging and connection to main manhole so that the washrooms in the new building becomes functional

Remarks

Action taken Resolved.

Action taken Permission granted.

Action taken Resolved

Action taken Resolved.